

From: DPA EIS Helpdesk

Sent: Monday, March 17, 2003 1:39 PM

To: All DPA Statewide Staff; All DPA State Associates; DFYS Eligibility Staff

Subject: Mailing Delays

Broadcast to All DPA Statewide Staff, All DPA State
Associates and DFYS Eligibility Staff

From Systems Operations

Mailing Delays

The Anchorage Data Center has notified us that their laser printer is broken and parts have been ordered. ADC hopes to receive the necessary parts within the next 24 hours.

As a result of this breakdown, notices, reports, and warrants have not been printed. We have just begun printing the notices at Systems Operations, but there will be a one or two day delay in mailing. Please keep this in mind with regard to adverse action timeframes.

Medical coupons will be printed and mailed today. Warrants, however, cannot be printed until the Data Center printer is working. We anticipate they will be printed tomorrow and will let you know if there is a further delay.